



Return Policy

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All sales are final; however, if you are not completely satisfied with your order, please return it in its original condition within 10 days of the date of shipment for an exchange. Custom-made items are nonreturnable unless the error was ours. Merchandise must be in new condition in its original packaging with all labels attached and be returned insured.

Customers are responsible for shipping charges on returned and exchanged merchandise. Shipping charges are nonrefundable once your order has been shipped unless we have grossly misrepresented the item.

Please allow three weeks for your exchange or refund to be delivered to you, and up to two billing cycles for your credit to appear on your monthly statement. Exchange and additional items may be handled as a new order, subject to additional shipping and handling charges.

Your reimbursement will be made in one of these forms:

- Replacement or Exchange
- Merchandise Certificate

